



# Safe Passage, INC.

P.O. Box 621 DeKalb, IL 60115

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## MEDICAL ON-CALL ADVOCATE VOLUNTEER JOB DESCRIPTION

**Reports to:** Clinical Director

**Summary:**

Provide direct support for victims of domestic violence and sexual assault who are treated at Northwestern Medicine Kishwaukee Hospital in DeKalb and Northwestern Medicine Valley West in Sandwich. This volunteer must be within a 1 hour driving distance from the hospital during their shift.

**Responsibilities:**

- Must be available to commit to two 24-hour shifts a month
- Maintain confidentiality and respect with clients
- Provide emotional support for the patient at Northwestern Medicine Kishwaukee Hospital, Valley West hospital
- Ability to maintain a calm and compassionate support when seeing effects of domestic violence and sexual assault on the patient
- Demonstrate professionalism through reliability, punctuality, personal integrity and a respectful attitude when dealing with the client

**How this opportunity benefits you:**

You will be one of the first supporters after our client has experienced a traumatic event. Volunteers will obtain an increased understanding of domestic violence and sexual assault, and will expand his or her knowledge of diverse cultures and socio-economic backgrounds. Most importantly, volunteers will be a proactive agent in preventing domestic abuse and sexual assault in DeKalb County.

**Time Commitment and Attendance:**

Volunteers are required to commit to 2 24-hour shifts a month, for 6 months. Safe Passage values the time and talents that the volunteers provide to our clients and organization. We require that volunteers provide a week advance notice if they will be unavailable to attend their shift. We are a client based agency, in which we require all staff and volunteers to be on-time in order to best serve our clients.

**Training Required:**

Volunteers at Safe Passage who are interested in working directly with our clients are required to complete our Domestic Violence and Sexual Assault training. During our training, you'll gain extensive knowledge on issues like cultural competency, diversity, legal issues, women's complex issues, privilege and oppression, self-care, activism and more as they relate to domestic violence and sexual assault.

**Additional Requirements:**

At Safe Passage we require all staff, volunteers and interns to have an understanding of domestic violence and sexual assault. When dealing with our clients, we require: reliability, compassion, and ability to handle challenging situations with calmness, adaptability and professionalism.